

RAMADA®

BY WYNDHAM

IASI CITY CENTRE

WELCOME

Dear Guest,

Welcome to the Ramada Iasi City Center. Whatever the reason for your travels, we're glad you chose to stay with us. Our staff of Ramada Ambassadors is also ready to do anything to make your stay as comfortable, relaxing, and enjoyable as possible.

We're pleased to offer you a spacious room, comfortable beds, and free high-speed wireless Internet access, as well as business corner and other amenities designed to make you feel welcome throughout your stay.

If you've forgotten to bring any travel necessities like a toothbrush, toothpaste, comb, razor, shaving cream, or deodorant, just call the front desk and we'll be happy to provide them, free of charge.

And if there's anything else you need to make your stay a little better, just ask.

Whether you're with us for a night or a week, our staff will be happy to provide recommendations for places to go and things to do in the area. And if you have any thoughts or suggestions for ways to improve our service, please share them with one our staff, or directly with me at george.moiescu@ramadaiasi.ro

For future reservations, we encourage you to call 1-800-2RAMADA or visit ramada.com to ensure you get the best available rate. We also suggest you consider joining Wyndham Rewards®, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that can be redeemed for hotel stays, airfare, resort vacations and a host of other retail and restaurant experiences. For more information, please ask the Front Desk or visit WyndhamRewards.com.

Thank you for choosing our hotel, and enjoy your stay. We hope to see you again soon.

Sincerely,

General Manager
Ramada Iasi City Center

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IASI CITY CENTRE

BINE ATI VENIT

Dragi oaspeti,

Bine ati venit la Ramada Iasi City Center. Indiferent de motivul calatoriei dumneavoastra, suntem bucurosi ca ne-ati ales. Si personalul nostru de Ambasadori Ramada este pregatit pentru a va face sederea cat mai confortabila, relaxanta si placuta posibil.

Suntem incantati sa va oferim o camera spatioasa, paturi confortabile si acces gratuit la internet de mare viteza, precum si un business corner si alte facilitati menite sa va faca sa va simiti bineveniti pe tot parcursul sederii.

In caz ca ati uitat sa va luati cu dumneavoastra articole necesare calatoriei, cum ar fi periuta de dinti, pasta de dinti, pieptene, masina de ras, crema de ras sau deodorant, doar sunati la receptie si vom fi bucurosi sa vi le oferim, gratuit. Si pentru orice altceva care v-ar face sederea mai placuta, trebuie doar intrebati.

Indiferent daca stati o seara sau o saptamana, personalul nostru va fi bucuros sa va ofere recomandari pentru locuri de vizitat si lucruri de facut in zona. Si daca aveti orice ganduri sau sugestii pentru a ne imbunatati serviciile, va rugam sa le impartasiti cu personalul nostru, sau direct cu mine la adresa de mail george.moiescu@ramadaiasi.ro

Pentru viitoare rezervari, va recomandam sa sunati la 1-800-2RAMADA sau sa vizitati ramada.com pentru a va asigura ca beneficiati de cele mai bune tarife.

Va sugeram, de asemenea, sa va alaturati programului nostru de loialitate pentru clienti Wyndham Rewards, pentru a va face sederea si mai placuta.

Pentru orice sedere la unul din hotelurile noastre, puteti castiga puncte ce pot fi folosite pentru alte cazari, vacante, bilete de avion si alte diverse experiente.

Pentru mai multe informatii, nu ezitati sa constactati receptia sau sa vizitati WyndhamRewards.com.

Va multumim ca ati ales hotelul nostru, si va dorim sedere placuta.

Speram sa ne revedem curand.

Cu sinceritate,

General Manager
Ramada Iasi City Center

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IASI CITY CENTRE

**GUEST SERVICES
& FACILITIES**

**SERVICII SI
FACILITATI**

ABOUT THE HOTEL

Ramada Iasi City Center, hotel whose renovation was completed in spring 2008, is situated right in the city center of Iasi, on the renowned Palas Mall esplanade, at only 15 minutes drive from the Iasi International Airport and 10 minutes far from Central Station.

The hotel offers you accommodation in 76 modern rooms:

- 68 Standard single and double rooms,
 - 3 Junior Suites
 - 3 Senior Suites
 - 2 DeLuxe Suites

Facilities free of charge: wireless high speed internet access in every room and wireless internet in all public areas, safe deposit boxes upon request, luggage handling, cable TV.

Parking is a CHARGED service, subjected to availability and can NOT be reserved

DESPRE HOTEL

Ramada Iasi City Center, hotel a carui renovare a fost finalizata in primavara anului 2008, este situat in plin centru al orasului Iasi, pe esplanada renumitului Palas Mall, la numai 15 minute departare de Aeroportul International Iasi si 10 minute de Gara Centrala.

Hotelul ofera cazare in 76 camere modern echipate:

- 68 camere standard single and double,
- 3 Junior Suites
- 3 Senior Suites
- 2 DeLuxe Suites

Facilitati gratuite: internet wireless de mare viteza in toate camerele, internet wireless in toate spatiile publice, seifuri pentru pastrare valori, transport bagaje, TV cablu.

Parcarea este un serviciu CU PLATA, în funcție de disponibilitate și NU poate fi rezervată

AIRLINES/ LINII AERIENE

Airline information may be obtained from the Front Desk. For your flight arrangements, our staff will be pleased to reconfirm your flight ticket.

Informatii privind liniile aeriene puteti obtine de la Receptie. De asemenea, va stam la dispozitie pentru reconfirmarea biletelor dumneavoastra de avion.

AIRPORTS / AEROPORTURI

Iasi International Airport: 0232 / 271.570

Aeroportul International Iasi: 0232 / 271.570

AIR CONDITIONING / AER CONDITIONAT

All rooms have air conditioning with individual temperature controls. You can adjust it and the fan speed from the control panel on the wall to obtain the proper temperature. Please note that if the key card is not inserted in the power socket next to your entry door, the air conditioning and heating will not be functional.

Toate camerele din hotel sunt echipate cu instalatii de aer conditionat cu control individual. Puteti regla temperatura si volumul aerului din panoul de comanda de pe perete.

Atentie - daca nu ati introdus cardul de acces in economizorul aflat langa usa de la intrare, aparatul de aer conditionat nu functioneaza.

AMENITIES / PRODUSE DE INGRIJIRE

Forgot something? We have for you a variety of complimentary items to help you avoid those last minute emergencies: dental kit, shaving kit and more.

Just contact the Front Desk.

Ati uitat ceva? Va putem pune la dispozitie o varietate de articole gratuite p
Parcarea se afla in fata hotelului si este asigurata permanent. Pentru informatii suplimentare va rugam sunati la Receptie.

BAR

Located on the ground floor, accessible directly from the Lobby, it invites you to enjoy quality drinks, famous cocktails and even a light meal.

We are waiting for you in a relaxing atmosphere from 10:00 until 22:30.

Amplasat la parter, cu acces direct din lobby, va invita sa degustati o bautura fina, un cocktail sau sa luati o masa usoara. Va asteptam zilnic, intr-o atmosfera relaxanta

intre orele 10:00 - 22:30

BREAKFAST / MICUL DEJUN

An extended breakfast buffet is served every day in Paris breakfast room, located on the mezanine floor, starting at 07:30 until 10.30.

Un bogat bufet de mic dejun va asteapta zilnic in sala Paris, aflata la mezanin, intre orele 07:30 - 10.30.

CAR PARKING / PARCARE

Located in front of the hotel, 24 hour secured. For further information please call the Front Desk.

Parcarea se afla in fata hotelului si este asigurata permanent. Pentru informatii suplimentare va rugam sunati la Receptie.

CAR RENTAL / INCHIRIERI AUTOTURISME

Our Front Desk will be pleased to make car or limousine rental arrangements, whether for self driven or chauffeur - driven.

Biroul Receptie poate face pentru Dumneavoastra aranjamente necesare pentru a inchiria o masina sau limuzina, cu sau fara sofer.

CHECK-IN / CAZARE

Please be informed that our check-in time is 14:00. Upon availability we shall be pleased to accommodate you earlier.

Cazarea se face incepand cu ora 14:00. In functie de disponibilitati, preluarea camerei se poate face mai devreme.

CHECK-OUT / ELIBERAREA CAMEREI

We would appreciate if your check -out time is not later then 12:00. For late check-out please contact the Front Desk; acceptance only on availability.

Please note that an extra-charge is applied.

Va rugam sa incercati sa eliberati camerele nu mai tarziu de ora 12:00 in ziua plecarii. Daca doriti sa pastrati camera mai mult, contactati Receptia. Acest lucru este posibil in functie de disponibilitatea hotelului si cu perceperea unei taxe suplimentare.

CONFERENCE, MEETING AND BANQUET FACILITIES /INTALNIRI DE AFACERI SI ORGANIZARI DE EVENIMENTE

For your training, workshops or business meetings we can offer you one of the 5 MEETING ROOMS. Any set-up between 12 and 120 persons and modern equipment is available. Should you have to organize a conference, seminar, banquet or a wedding, Ramada Iasi City Center is the right place. Our Sales and Marketing Department takes great pleasure in helping you organize a memorable event.

Pentru intalniri de afaceri si traininguri va putem oferi una din cele 5 SALI DE CONFERINTA. Va stam la dispozitie pentru orice aranjament de sala intre 12 si 120 de persoane. Fie ca vreti sa organizati o conferinta, un seminar, un banchet sau nunta, Ramada Iasi City Center este locatia ideala. Departamentul Sales and Marketing va sta cu placere la dispozitie pentru ca orice eveniment organizat la noi sa fie unul memorabil.

CREDIT CARDS / CARTI DE CREDIT

We accept the following major Credit Cards: VISA, Master Card, American Express. For Further detailes, please contact Front Desk.

Hotelul accepta urmatoarele tipuri de carti de credit: VISA, Master Card, American Express. Pentru informatii suplimentare, va rugam sa contactati Receptia.

CURRENCY FACILITIES / SERVICII SCHIMB VALUTAR

We accept the following major currencies: US Dollar and Euro.

They will be converted only from foreign currency to national currency, at the hotel's exchange rate and only to pay for hotel services. For further information, call Front Desk.

Acceptam urmatoarele valute: Dolarul American si Euro.

Banii vor fi preschimbati la cursul hotelului, numai din valuta in lei si vor putea fi folositi doar pentru a achita serviciile prestate de catre Hotel. Pentru informatii suplimentare sunati la Receptie.

DOCTOR

Should you need a doctor please adress Front Desk. An ambulance will be called for your medical assistance. Charges are applicable.

Daca aveti nevoie de doctor, anuntati Receptia. O ambulanta va fi solicitata pentru a va asigura asistenta medicala necesara. Se va percepe o taxa aditionala.

“DO NOT DISTURB” / “NU DERNAJATI”

If you wish not to be disturbed, please place the “ Do Not Disturb” sign outside your door and turn the lock button.

Daca doriti sa nu fiti deranjati, asezati semnul” Nu Deranjati” pe clanta exterioara a usii si incuiati usa.

EMERGENCY / SERVICIUL DE URGENTA

In case of an emergency please call Front Desk or dial 112

Pentru orice urgenta va rugam sa anuntati Receptia sau Serviciul de Urgenta 112

ENTERTAINMENT / DIVERTISMENT

Tickets for concerts, opera, sporting events or exhibitions may be arranged by contacting our Front Desk.

Bilete la concerte, opera, evenimente sportive sau expozitii pot fi procurate prin Receptie.

FAX

Fax services are available at the Front Desk 24 hours a day. For other information and charges see "In House Communication" section.

Serviciul de fax este disponibil 24 ore la Receptia hotelului . Pentru informatii suplimentare si tarife, consultati sectiunea "In House Communication".

FIRE ALARM / ALARMA DE INCENDIU

In case of emergency the alarm is activated. Please see the emergency evacuation plan and procedures posted on the back of your entry door.

In case of fire, please inform the Security Officer on duty by calling the Emergency Speed Dial located on your Room phone or activate the fire alarm located on your corridor.

Use the marked emergency exits, do not open doors and do not use elevators. Keep doors and windows closed. If there is no safe way out on to the corridor, seal your door with wet towels and stay in your room by the window to signal your presence.

In caz de urgenta, se activeaza alarma. Va rugam sa cititi procedurile de urgenta si planul de evacuare, care se afla pe usa de la intrare in camera dumneavoastra. In caz de incendiu, va rugam sa informati Receptia sau sa activati alarma aflata pe coridor. Folositi iesirile de siguranta marcate, nu deschideti alte usi si nu folositi lifturile. Tineti usile si geamurile inchise. Daca nu puteti iesi in siguranta pe coridor, etansati usa de la intrare cu prosoape ude si ramaneti in camera in dreptul ferestrei pentru a va semnala prezenta.

GUARANTEE / GARANTIE

In order to be accommodated, the hotel policy kindly requires a guarantee for payment: authorized company guarantee, credit card guarantee or cash deposit.

Pentru a va putea caza, politica hotelului prevede garantarea platii: din partea unei companii, o carte de credit sau depozit in numerar.

HOUSEKEEPING / DEPARTAMENTUL DE INTRETINERE SI CURATENIE

The Housekeeping DEPARTMENT will be pleased to provide special guest room amenities, iron and ironing board, pillows, extra blanket, additional coat hangers, early maid services in addition to any other items you may require to ensure a comfortable stay.

DEPARTAMENTUL DE INTRETINERE SI CURATENIE va va oferi produse speciale de ingrijire, fier de calcat, masa de calcat, perna suplimentara, o extra patura, extra umerase si serviciu de zi, pe langa alte produse de care aveti nevoie pentru ca sederea sa va fie confortabila.

INFORMATION / INFORMATII

Our Front Desk will be pleased to assist you with any local information, rezervation or travel arrangements.

Receptia va sta la dispozitie pentru a va asista cu informatii, rezervari sau aranjamente de calatorie.

INTERNETACCESS / INTERNET

Please see IN HOUSE COMUNICATION section

Va rugam sa consultati capitolul IN HOUSE COMUNICATION.

KEY SYSTEM / SISTEM DE INCHIDERE CAMERE

For your safety and security we feature an electronic door locking system.

Pentru siguranta Dumneavoastra usa este dotata cu sistem de inchidere electronic.

KETTLE / FIERBATOR

For your comfort in every room you will find an individual kettle and a complimentary selection of tea and coffee. Exercise care when handling kettle with hot water.

Pentru comfortul Dumneavoastra, in toate camerele veti gasi un fierbator si o selectie gratuita de ceaiuri si cafea. Manuiti cu atentie fierbatorul, deoarece contine apa fierbinte.

LAUNDRY AND DRY CLEANING / SPALATORIE SI CURATENIE

The laundry service is available every day of the week between 8:00 and 15:00.

For charges and instructions please check the laundry list inside your wardrobe.

Regular service - all items delivered by 11:00 will be returned by 18:00 same day.

All items delivered after 11:00 will be delivered by 18:00 next day.

Express service - all items delivered between 8:00 and 15:00 will be returned in 4 hours time from delivery. This service is subject to a 50% surcharge. The same fee will apply for Sunday and Saturday laundry service.

Dry Cleaning service is available only in week days and will take 48 hours.

Serviciul spalatorie este disponibil 7 zile pe saptamana intre orele 8:00 and 15:00.

Pentru detalii suplimentare si tarife, va rugam sa consultati lista de spalatorie aflata in dulap.

Serviciul normal spalatorie - toate articolele predate pana la 11:00 dimineata vor fi returnate pana la ora 18:00, in aceeasi zi. Articolele predate dupa ora 11:00 dimineata vor fi returnate pana la ora 18:00 ziua urmatoare.

Serviciul expres spalatorie - Articolele predate oricand intre orele 8:00 si 15:00 vor fi returnate in timp de 4 ore. Pentru serviciul expres se aplica o suprataxa de 50%.

Aceeasi taxa se va aplica si pentru zilele de sambata si duminica

Serviciul de curatatorie chimica este disponibil doar in timpul saptamanii si necesita 48 de ore.

LUGGAGE / BAGAJE

A luggage room with controlled access is conveniently located on the ground floor.

For luggage collecting or storage please call the Front Desk.

O camera de bagaje cu acces controlat este la dispozitia Dumneavoastra la parterul hotelului. Pentru ridicarea bagajelor sau depozitarea acestora sunati la Receptie.

MINIBAR

Your minibar is fully stocked for your convenience with a variety of drinks, snacks and sweets. Please see the prices and information on the list inside the private bar. For any special requests, RECEPTION is available.

Minibarul din camera Dumneavoastra este dotat cu o varietate de bauturi, snack-uri si dulciuri. Pentru informatii si preturi, consultati lista care se afla in interior. Pentru cereri speciale, RECEPTIA va sta la dispozitie.

MESSAGE LAMP / BUTON MESAJ IN ASTEPTARE

Our system allows you to receive voice messages on your telephone while you are not in the room. If the red button on your telephone is illuminated, push ### in order to listen your messages.

Sistemul nostru va permite sa primiti mesaje vocale pe telefon, cat timp sunteti plecat din camera. Daca butonul rosu al telefonului este aprins, apasati ### pentru a va asculta mesajele.

MEALBOX / MANCARE LA PACHET

If you are going to have a busy day or a long trip to do, why not take a box meal? Please contact the RESTAURANT and they will be pleased to take your order.

Daca urmeaza o zi ocupata sau aveti de facut o calatorie mai lunga va recomandam o masa la pachet. Colegii de la RESTAURANT vor fi incantati sa va preia comanda.

NON SMOKING ROOMS / CAMERE PENTRU NEFUMATORI

We have only **non-smoking** rooms

Exista numai camere pentru **nefumatori**.

PHOTO COPYING / COPIATOR

Photocopy services are available 24 hours at the Front Desk. Prices for this services are available at the Front Desk.

Serviciul de copiere documente este disponibil 24 ore la Receptia. Preturile pentru acest serviciu sunt disponibile la Receptie.

RAMADA RESERVATION WORLD WIDE / RAMADA REZERVARI INTERNATIONALE

Rezervations may be booked for any Ramada worldwide by calling the Front Desk.

Rezervari in cadrul lantului Ramada se pot face contactand Departamentul Receptie.

RESTAURANT

For information and Restaurant reservation, please see the section “ Eating In”.
Pentru informatii sau rezervari, va rugam sa consultati sectiunea “ Eating In.” din acest ghid.

SAFE BOX / SEIF

The hotel has safety boxes at Reception. Hotel doesn't take any responsibility for values left in the room or in public spaces.
Hotelul dispune de camera de valori la Receptie. Hotelul nu isi asuma nici o raspundere pentru valorile lasate in camera sau in spatiile comune.

SIGHTSEEING TOURS / TURURI DE ORAS

Please ask our Front Desk For further information.
Pentru informatii, va rugam sa va adresati personalului din Receptie.

TAXI SERVICE / SERVICIUL TAXI

Our Front Office team will be pleased to call a taxi for you. We suggest you insist that the driver puts the meter on, immediately before leaving the hotel.
Echipa Receptiei hotelului va sta cu placere la dispozitie pentru a va comanda un taxi. Va sugeram sa insistati sa se porneasca aparatul de taxat imediat ce plecati din fata hotelului.

TELEPHONE / TELEFON

All guestroom are equipped with international dial facilities. For additional information and charges please refer to “ Phone, Internet & TV Informationt ” section of this directory.
In toate camerele hotelului sunt disponibile telefoane cu linie internationala. Pentru alte informatii si tarife, consultati sectiunea “ Phone, Internet & TV Informationt ”

TV CHANNELS / CANALE TV

A selection of local and international TV channels is available through our cable system. For instruction and channel list please see section “ Phone, Internet & TV Informationt ”
Prin intermediul sistemului de cablu, aveti acces la o selectie de canale TV internationale si locale. Pentru informatii suplimentare si lista de canale, consultati “ Phone, Internet & TV Informationt ”

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IASI CITY CENTRE

GUEST SERVICES & FACILITIES

SERVICII SI FACILITATI

UMBRELLAS / UMBRELE

Umbrellas may be borrowed at the Front Desk.

Personalul Receptiei va sta la dispozitie cu **umbrele**.

WAKE-UP CALL / TREZIRE

Should you need a wake-up call please call our Front Desk.

Please see " Phone, Internet & TV" for further instructions.

Daca aveti nevoie de un apel pentru trezire, va rugam sunati Receptia.

Va rugam sa consultati sectiunea " Phone, Internet & TV " pentru instructiuni suplimentare.

TELEPHONE, INTERNET & TV

GENERAL INFORMATION / INFORMATII GENERALE

Romania country code: 40

Iasi city code: 232

Prefixul de tara: 40

Prefixul de oras: 232

Hotel numbers

Telephone: + 40 232 256070

Fax: + 40 232 215 037

Website: www.ramadaiasi.ro

Telefoanele hotelului

Telefon: + 40 232 256070

Fax: + 40 232 215 037

Website: www.ramadaiasi.ro

The Hotel reserves the right to add a surcharge for your phone calls.

Hotelul isi rezerva **dreptul de a percepe o taxa suplimentara pentru apelurile** dumneavoastra.

ROOM TO ROOM CALL / CONVORBIRE TELEFONICA IN ALTA CAMERA

If you want to make a call to another room, please pick up the handset and dial the room number you want to call.

Daca doriti sa sunati la o alta camera din hotel, ridicati receptorul si formati numarul camerei dorite.

SERVICII SI FACILITATI

TELEPHONE, INTERNET & TV

NATIONAL AND INTERNATIONAL PHONE CALLS / CONVORBIRI NATIONALE SI INTERNATIONALE

If you want to make a phone call, please pick up the hand set, dial 0, then:

- the area code and the number for local and national call
- the country code, the area code and the number for international call

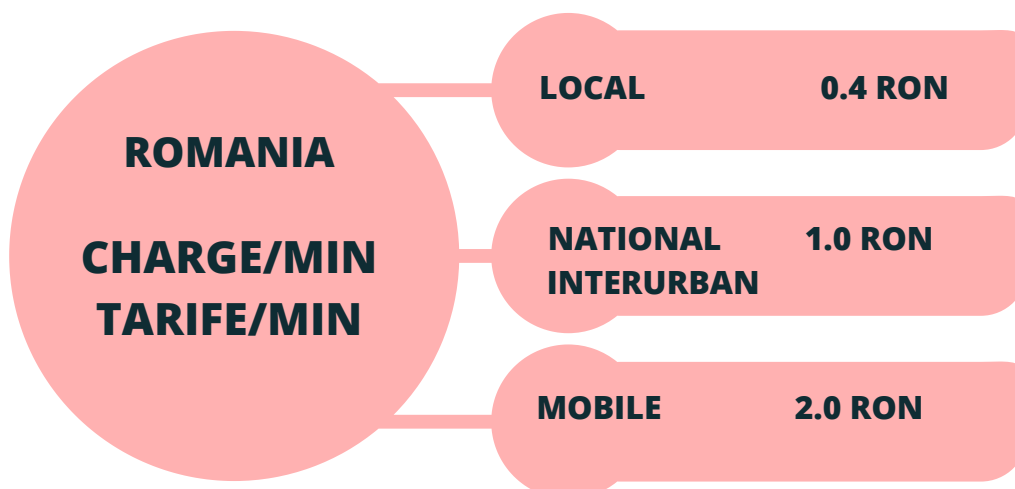
To find out country codes and the codes for different areas in Romania and their charges please see below. You will be charged after 30 seconds whether the call was made or not.

Daca doriti sa efectuati o convorbire telefonica, va rugam ridicati receptorul, formati 0 si apoi

- prefixul si numarul pentru convorbiri locale sau interurbane
- codul tarii, prefixul si apoi numarul pentru convorbiri internationale

Codurile catorva tari, prefixele judetene si tarifele aferente se gasesc mai jos. Dupa 30 de secunde sistemul incepe taxarea, chiar daca legatura nu s-a stabilit.

LOCAL CHARGES/ TARIFE LOCALE



TELEPHONE, INTERNET & TV

INTERNATIONAL AREAS / ZONA INTERNATIONALA

International destination	Charge/min Tarife / min
Zone 0	0.5 RON
Zone 1	5.0 RON
Zone 2	6.0 RON
Zone 3	9.0 RON
Zone 4	12.0 RON
Zone 5	13.5 RON
Satellite	53.0 RON

**TELEPHONE,
INTERNET & TV**

SERVICE AREAS ZONE 1	Country code
Austria	0043
Belgium	0032
Bulgaria	00359
Croatia	00385
Czech	00420
Cyprus	00357
Denmark	0045
France	0033
Germany	0049
Greece	0030
Hungary	0036
Ireland	00353
Italy	0039
Israel	00972
Luxembourg	00352
Netherlands	0031
Norway	0047
Poland	0048
Portugal	00351
Romania	0040
Slovak	00421
Spain	0034
Sweden	0046
Switzerland	0041
Turkey	0090
Ukraine	00380
United Kingdom	0044

SERVICE AREAS ZONE 3	Country code
Argentina	0054
Australia	0061
Brazil	0055
Columbia	0057
Iran	0098
Japan	0081
Jordan	00962
Mexico	0052
Philippines	0063
Singapore	0065
Syria	00963
South Africa	0027
Thailand	0066

SERVICE AREAS ZONE 4	Country code
China Egypt	0086
India	0020
Nigeria New	0091
Zealand	00234
	0064

SERVICE AREAS ZONE 2	Country code
Canada	001
Finland	00358
Iceland	00354
Morocco	00212
Russia	007
Tunisia	00216
USA	001
United Arab Emirates	00971

SERVICE AREAS ZONE 5	Country code
Central African Republic	00236
Cuba	0053
Indonesia	0062
Iraq	00964
Kuwait	00965
Liban	00961
Malaysia	0060
Peru	0051
Saudi Arabia	00966

TELEPHONE, INTERNET & TV

TOLL FREE NUMBER / NUMERE GRATUITE

Toll free numbers starting 0-800 can be called without charge from the hotel, only in Romania. For foreign numbers, the hotel will charge like a local phone call.

Numerele gratuite de tip 0-800 pot fi apelate din hotel fara a fi taxate, doar in interiorul tarii. Convorbirile internationale de acest tip vor fi taxate ca o convorbire locala.

USEFUL PHONE NUMBER / NUMERE DE TELEFON UTILE

RECEPTION	900
LOBBY	902
FRONT OFFICE MANAGER	901
RESTAURANT	600
BREAKFAST	607
GENERAL MANAGER	800

ROOM TO ROOM CALL / CONVORBIREA TELEFONICA IN ALTA CAMERA

If you want to make a call to another room, pick up the handset, listen to the dial tone and dial the room number you want to call.

Daca doriti sa sunati in alta camera, ridicati receptorul, asteptati tonul si formati numarul camerei cu care doriti sa vorbiti.

VOICE MAIL / MESAGERIE VOCALA

If the red light is on, you have a message. To listen to the message, press ###. A robot will answer and will ask for your room number. After inserting your room number press #, after that press 1 and #. The message will be delivered. If you want to listen to the message again press 1 and #, or if you want to delete the message press 9 and #.

Daca ledul rosu al telefonului este aprins inseamna ca aveti un mesaj. Pentru a asculta mesajul apasati ###. Un robot va raspunde si va va solicita sa introduceti numarul camerei. Dupa aceea apasati # si 1 urmat de #. Mesajul poate fi ascultat. Pentru a reasculta ,mesajul apasati 1 si # iar pentru a sterge mesajul apasati 9 si #.

TELEPHONE, INTERNET & TV

WIRELESS INTERNET CONNECTION / CONEXIUNE INTERNET FARA FIR

For wireless internet access is necessary for your device – phone, laptop etc - to have a wireless network card. Internet access is free of charge.

Pentru a accesa internetul este necesar ca dispozitivul dumneavoastra – telefon, tableta, laptop etc – sa dispuna de o placa de retea wireless. Internetul este gratuit.

HOW TO CONNECT TO THE INTERNET / CUM SA VA CONECTATI LA INTERNET

Open the computer and check for available wireless connections. After you identify the Ramada network, just connect to it. No password is needed.

Deschideti calculatorul si verificati conexiunile fara fir disponibile. Dupa ce identificati reseaua Ramada conectati-va la aceasta. Nu este nevoie de nicio parola.

FAX

SENDING A FAX / TRIMITERE FAX

Should you need to send a fax, we are here to help you. Our staff from Front Desk will be pleased to help you. The charge is by minute indivisible. Please see the charge below:

Daca aveti nevoie sa trimiteti un fax, personalul din Receptie va sta la dispozitie. Tarifarea se face pe minut indivizibil. In continuare puteti consulta lista de tarife:

Romania	Charge/min	Tarife/min
Local	0.4 RON	
National / Interurbain	1.0 RON	
Mobile	2.0 RON	

International destination	Charge/min	Tarife / min
Zone 0	0.5 RON	
Zone 1	5.0 RON	
Zone 2	6.0 RON	
Zone 3	9.0 RON	
Zone 4	12.0 RON	
Zone 5	13.5 RON	
Satellite	53.0 RON	

WRECEIVING FAX / PRIMIRE FAX

Our Front Desk staff will be pleased to handle your incoming faxes and to deliver them to your room complimentary.

Personalul nostru din Receptie va primi mesajele de fax care va sunt destinate si le va trimite in camera Dumneavoastra. Serviciul este gratuit.

RAMADA®

BY WYNDHAM
IASI CITY CENTRE

**GUEST SERVICES
& FACILITIES**

**SERVICII SI
FACILITATI**

TELEPHONE, INTERNET & TV



GRILA TV	
1	TVR 1
2	TVR HD
3	PRO TV HD
4	ANTENA 1
5	ANTENA STARS
6	ANTENA 3
7	REALITATEA TV
8	ROMANIA TV
9	B1
10	PRIMA TV
11	KANAL D
12	NATIONAL TV
13	NATIONAL 24 PLUS
14	LOOK PLUS
15	ACASA HD
16	ACASA GOLD
17	PRO CINEMA
18	PARAMOUNT CHANNEL
19	TCM / TNT HD
20	FILM CAFE
21	FILM BOX
22	AXN
23	DIVA UNIVERSAL
24	EUFORIA LIFESTYLE/HAPPY
25	TLC
26	EUROSPORT HD
27	EUROSPORT 2 HD
28	SPORT.RO
29	NATIONAL GEOGRAFIC HD
30	DISCOVERY SHOW CASE
31	ANIMAL PLANET
32	DISCOVERY CHANNEL
33	NATIONAL GEOGRAPHIC
34	DISCOVERY ID / ID*
35	DISCOVERY WORLD
36	HISTORY CHANNEL
37	DISCOVERY SCIENCE
38	CNN

TOURISTIC ATTRACTIONS / ATRACTII TURISTICE

Palace of Culture, built between 1905 and 1926 as a government center which now houses four museums - Museum of Science & Technology, Museum of Art, Moldavian History Museum and Ethnographic Museum. **The Metropolitan Church** was built in the times of Metropolitan bishop Veniamin Costachi, between 1833 and 1839. Unfortunately, the church remained in ruins until 1880. Then, in the times of Metropolitan Bishop Josef Naniescu there followed reconstruction works that were finished in 1887, following architect Alexandru Orascu's plans. Two years later, the shrine with Pious Saint Parascheva's relics, the protector of Moldavia, for whose celebration, on 14th of October there come thousands of pilgrims from our country and from abroad, was brought from Trei Ierarhi Church.

The Metropolitan church has three dedication days: Pious Saint Parascheva -14th of October, The Presentation of the Lord - 2nd of February, Saint Martyr George-23rd of April.

The church of the Golia Monastery was built between 1650-1653 at the time of Vasile Lupu ruler and his son, Stefan Voda.

The monastery is surrounded by a wall, having in the corners domes and a belfry tower, 30 meters height, with 120 steps. In the inside, from the initial furniture it is keeping the lordly thrones, a chandelier having the signatures of Vasile Lupu and four candlesticks. A lot of funeral stones and tombs from the pronaos and church porch shows the significance of the church in the last centuries. In the buildings of the monastery, it is the **Cultural-missionary Institute Trinitas**, organized by publishing typography and since the spring of 1998, the Trinitas Radiostation. Golia Monastery has three dedication days: Ascension of - 40 days after Easter, The Curing River - Friday, in the lighted week and the Holy Trinity - the second day at Rusalii.

Palatul Culturii, construit intre 1905 si 1926 ca un centru guvernamental care astazi adaposteste patru muzee: Muzeul Stiintei si Tehnicii, Muzeul de Arta, Muzeul de Istorie a Moldovei si Muzeul Etnografic al Moldovei.

Catedrala Metropolitana din Iasi: a fost construita in timpul Mitropolitului Veniamin Costachi, intre anii 1833 si 1839. Din pacate, biserica ramane in ruine pana in 1880.

Apoi, in perioada Mitropolitului Iosif Naniescu au fost realizate lucrari de refacere care au durat pana in 1887, dupa planurile arhitectului Alexandru Orascu.

Doi ani mai tarziu, in biserica a fost adusa, de la Biserica Trei Ierarhi, racla cu Moastele Sfintei Cuvioase Parascheva, ocrotitoarea Moldovei, la a carei sarbatoare, pe 14 octombrie, vin sute de mii de pelerini atat din tara cat si din strainatate.

Catedrala Mitropolitana are trei hramuri: Sfanta Cuvioasa Parascheva - 14 Octombrie, Intampinarea Domnului - 2 Februarie, Sfantul Mucenic Gheorghe - 23 Aprilie.

Biserica "**Manastirea Golia**" a fost construita intre 1650 - 1653 in timpul domniei lui Vasile Lupu si a fiului lui, Stefan Voda.

Manastirea este inconjurata de un zid, avand in colturi turle si un turn-clopotnita, inalt de 30 metri, cu 120 trepte. In interior, din mobilierul initial se mai pastreaza tronurile domnesti, un policandru avand insemnele lui Vasile Lupu si patru sfesnice. Multe pietre funerare si morminte din pronaos si pridvor arata importanta bisericii in secolele trecute. In cladirile manastiresti se afla **Institutul cultural-misionar Trinitas** format din editura, tipografie si din primavara lui 1998 Postul de Radio Trinitas. Manastirea Golia are trei hramuri: Înaltarea Domnului - la 40 de zile dupa Sf. Pasti, Izvorul Tamaduirii - vineri, în Saptamana Luminata si Sf. Treime - a doua zi de Rusalii.

RAMADA®

BY WYNDHAM

IASI CITY CENTRE

EATING IN

RESTAURANT / RESTAURANT

Ramada Bistro, located near the reception hall, is a place full of dynamism and passion, exactly what our guests are looking for. Our menu reflects the refinement of international cuisine, prepared with care and served with elegance. Either for lunch or dinner, the atmosphere is cosmopolitan and relaxed, with more elegant accents in the evening. Invite your business partners to a Business Lunch or relax after a tiring day tasting a fine cognac

- the satisfaction will be just as great. Open daily, between 10.00 and 22.30.

Bistro Ramada, amplasat langa holul receptiei, este un loc plin de dinamism si pasiune, exact ce cauta oaspetii nostri. Meniul nostru reflecta rafinamentul bucatariei internationale, pregatita cu grija si servita cu eleganta. Atmosfera ce te invaluieste atat la pranz cat si la cina este cosmopolitana si relaxata, cu accente mai elegante seara. Invitati-va partenerii de afaceri la un Business Lunch sau relaxati-va dupa o zi obositoare degustand un cognac fin

- satisfactia va fi la fel de mare. Deschis zilnic, intre 10.00 - 22.30.

WYNDHAM REWARDS

We suggest you consider joining Wyndham Rewards®, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that can be redeemed for hotel stays, airfare, resort vacations and a host of other retail and

restaurant experiences. For more information, please ask the Front Desk or visit WyndhamRewards.com.

Va sugeram, sa va alaturati programului nostru de loialitate Wyndham Rewards, pentru a va face sederea si mai placuta. Pentru orice sedere la unul din hotelurile noastre, puteti castiga puncte ce pot fi folosite pentru alte cazari, vacante, bilete de avion si alte diverse experiente. Pentru mai multe informatii, nu ezitati sa constactati receptia sau sa vizitati WyndhamRewards.com.

Our staff is on duty 24 hours a day. Our wish is to offer you protection.

Allow us to give several basic guidelines, which you should take into account during your stay in the city.

Should you have overnight visitors, we kindly ask you to announce the Front Desk. All “guests” to your room must register at Front Desk.

Prostitution is illegal. Prostitutes could easily drag you into becoming a victim of a robbery or extortion.

We also advise you to use the safe deposit boxes which are available free of charge at Front Desk.

Please safeguard and keep with you the key card of your room. Carry your wallet in an inside coat or trouser side pocket. Ladies should hold their purse in front of them. Be careful in crowded places. Never leave your belongings unattended. Do not carry large amounts of cash with you, which can be noticed when making simple purchases or payments.

No one is going to offer you something for nothing. Do not accept offers to change money with strange people in the street, no matter how tempting the offer might be. It is also illegal and you could be heavily fined.

Should you be asked, in the street, to show your passport, ensure you identify whom you are dealing with before showing your passport (they may have false IDs).

Audible alarms:

Our hotel conducts periodic fire drills for the safety of employees and guests alike.

Should a fire drill be scheduled during the time of your stay, you will have been informed at the time of check-in. If you were not notified of a scheduled fire drill, please take each audible alarm as a sign of an emergency

Fire:

In all our guestrooms, you will find a fire evacuation plan posted on the back of the guest room door. Please familiarize yourself with the exact location of your room as well as the way to the nearest emergency exit.

Our hotel is equipped with smoke detectors and fire extinguishers for your safety. Should you detect a fire, please contact the front desk immediately by dialling (900) on your room telephone.

Should the fire alarm sound, please exercise care before leaving the room. Feel your guest room door; if the door is hot to the touch, do not open the door, but remain in the room and contact the front desk immediately.

Should you leave the room in case of a fire in the hotel, please do not open any windows. When leaving the room in case of emergency, do so quickly and calmly.

Elevator usage:

In case of an emergency, please do not use the elevators. Please take the nearest escape route as laid out on your room’s emergency evacuation plan. Please proceed to the hotels meeting point which is located

Personalul nostru este de serviciu 24 de ore. Nu vrem decat sa va protejam. Dati-ne voie sa va prezentam cateva instructiuni de baza de care veti avea nevoie pe durata sederii Dumneavoastra.

Va recomandam sa anuntati Receptia in caz ca aveti vizitatori peste noapte. Toti "oaspetii" trebuie inregistrati fara exceptie.

Prostitutia este ilegala. Puteti cadea usor victima santajului sau unui jaf.

De asemenea, va sfatuim sa utilizati seifurile aflate gratuit la dispozitia Dumneavoastra in Receptie. Va rugam sa pastrati cu atentie cheia camerei Dumneavoastra.

Aveti grija sa va purtati intotdeauna portofelul in buzunarul interior al hainei sau la pantaloni. Doamnele ar trebui sa-si tina geanta in fata. Aveti grija in locuri aglomerate. Nu va lasati lucrurile nesupravegheate. Nu purtati asupra Dumneavoastra sume mari de bani care pot fi usor observati atunci cand faceti mici plati sau cumparaturi.

Nimeni nu o sa va ofere nimic la un pret de chilipir. Nu acceptati oferte de la straini sa schimbati bani pe strada, indiferent cat de tentant suna oferta. Este ilegal si puteti fi amendat pentru asta. Daca se intampla sa fiti rugat pe strada sa va legitimati, asigurati-va de identitatea persoanei inainte de a va arata pasaportul ; v-ar putea prezenta acte false.

Alarmerle sonore:

Hotelul nostru efectueaza periodic exercitii de alarmare pentru siguranta angajatilor si a oaspetilor deasemeni. Daca un exercitiu de incendiu este programat in timpul sederii dumneavoastra, veti fi informat la momentul cazarii. Daca nu ati fost anuntat in legatura cu programarea unui exercitiu de alarmare, va rugam sa considerati fiecare alarma sonora ca un semnal de urgenta.

Focul:

In toate camerele hotelului veti gasi un plan de evacuare in caz de incendiu, postat pe spatele usii camerei. Va rugam sa va familiarizati cu locatia exacta a camerei dumneavoastra, la fel si cu cea mai apropiata iesire de urgenta.

Hotelul nostru este echipat cu detectoare de fum si cu extintoare pentru siguranta dumneavoastra.

Daca detectati un incendiu, va rugam sa contactati telefonic imediat Receptia (900).

Daca alarma de incendiu suna, va rugam sa aveti grija inainte de a iesi din camera.

Atingeti usa camerei si, in cazul in care este fierbinte la atingere, nu o deschideti, ramaneti in camera si contactati imediat Receptia.

Daca parasiti camera in caz de incendiu, va rugam sa nu deschideti nici o fereastră.

In momentul in care parasiti camera, va rugam sa o faceti in mod rapid si calm.

Folosirea liftului:

In cazul unei urgente va rugam sa nu folositi lifturile. Va rugam sa accesati cea mai apropiata cale de acces conform planului de evacuare. Va rugam sa va indreptati catre punctul de intalnire stabilit de catre hotel.